

PET POLICY AGREEMENT / WAIVER

As a part of our dedication to provide the highest level of service to all our guests, the B Hotel Alabang (herein referred to as BHA) welcomes well-behaved and non-aggressive pets to stay with their owners.

To ensure the comfort and safety of all our guests and employees, we request that you acknowledge the following guidelines with respect to keeping your pet/s) within in the property:

- 1. Pet(s) must be declared by the guest prior to check-in/ registration and likewise sign this policy agreement.
- 2. Only pets belonging to the registered guest are allowed in the property and only one (1) pet will be allowed per room.
- 3. The definition of pets applies only to dogs ,cats and fish (kept in a confined water receptacle area of not more than 5 liters).
- 4. Only domestic pets (SMALL and MEDIUM sizes) with a fully-grown weight not exceeding 20 kg and a maximum height of 60 centimeters (2 ft.), is permitted per room.
- 5. Dog breed restrictions apply. Large breed dogs are strictly not allowed as follows: Rottweiler/Labrador/Boxer/Pitbull/Bull Dog/Golden Retriever/Husky/Great Dane
- 6. Cat is defined as domestic or house cat only. Guest with cats shall provide a scratch pole.
- 7. Dogs and cats must be at least one year old and must be sprayed or neutered. Puppies and kittens are not allowed in the property.

- 8. No other animals may be kept in the property. Birds, reptiles, mice, guinea pigs, rabbits and other animals not listed in this provision are strictly prohibited.
- 9. The guest agrees to pay the corresponding pet boarding fee:

i. Standard Room: PHP 1,000 per pet, per night

ii. Penthouse Suite: PHP 1,500 per night

10. The guest is required to give a **security deposit**, equivalent to **PHP 5,000.00** per pet, upon check in.

The room will be inspected upon check-out. The security deposit will cover any damages incurred which may include, but are not limited to, stained carpet, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required and lost revenue charges whilst the room is out of service due to cleaning and repairs.

The security deposit will be returned to the registered guest upon check out after receipt of clearance that no damage was found and no other extra cleaning efforts were required.

- 11. All pet vaccination must be current and valid. Vaccination certificate must be presented to the Front Desk upon check in. All pets must be clean, well-groomed and completely free of fleas and ticks.
- 12. All equipment required for the upkeep and feeding of pets are to be provided by the guest. Under no circumstances will any equipment within the property be used for animal use. This includes the cleaning of aquariums, feeding bowls etc. Failure to abide by this will result in replacement costs, which will be charged to the guest.
- 13. Pets would only be allowed in the lobby, guest elevators, hallway going to guestrooms and Al Fresco dining area.

Pets are **not allowed** at the Prime Café, playroom, outdoor jacuzzi, gym, function room and back -of -the house areas.

- 14. The guest must clean up after their pet(s) and dispose any waste in secured plastic bags. At all times, the guest shall maintain and keep the property in good and sanitary condition.
- 15. For hygiene purposes, towels and linens are strictly for guest's use only.
- 16. For the safety and comfort of the pet, guest is required to remove their pet from the room during any Housekeeping service. The guest will call the Front Desk to arrange a convenient time to service the room

- 17. As courtesy and consideration to other guests, **pets are responsibility of the pet owners at all times.** Pet owners will be required to promptly address any valid complaints made by fellow guests regarding noise or any other such disturbance that may be caused by the pet(s). In the event that any pet becomes overly disruptive or in any way aggressive towards other guests or employees, the pet must be removed from the property.
- 18. BHA and its employees shall not be liable for any pet for any reason whatsoever, unless caused by negligence or willful misfeasance. The guest accepts full responsibility for any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from the pet(s). The guest agrees to make any reimbursement for such damages on demand.
- 19. Pet owners agree to indemnify, hold harmless and defend BHA, its owners, management and employees from any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) arising out of or relating to any claim for personal injury or property damage caused by the pet(s).
- 20. The guest shall strictly comply with the Pet Agreement and other rules and regulations which may be issued by BHA management. In the event that the guest is unable to comply with the provisions stated on the Pet Agreement, the BHA management reserves the right to ask the former to vacate the room and leave the property.

I have read the pet policy and agree and ab	oide by as signified by my signature below.
Name of Pet:	Conforme:(signature over printed name)